

Work Programme for Customer & Central Services Overview & Scrutiny Committee 2011 – 2012

Ref	Indicative OSC Meeting Date	Report Title	Issue to be considered	Comment
1.	5 September 2011	<p>Executive Member Update</p> <p>Recovery Programme for Customer & Shared Services Directorate</p> <p>Customer Services Strategy</p> <p>Quarter 1 Budget Monitoring</p>	<p>To receive a brief verbal update from the Executive Member for Corporate Resources.</p> <p>To receive a presentation regarding the recovery programme of the Customer & Shared Services Directorate and its progress to date.</p> <p>To receive a presentation regarding the Council's draft Customer Services Strategy.</p> <p>To consider corporate budget and treasury management monitoring information for the first quarter of 2011/12, together with specific information for the Office of the Chief Executive and the Customer & Shared Services Directorate.</p>	

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		Shared Services	To receive and consider a report outlining management progress in complying with Internal Audit's recommendations regarding the Council's Shared Services with Bedford Borough Council.	
2.	17 October 2011	<p>Executive Member Update</p> <p>Quarter 1 Performance Monitoring</p> <p>Base Budget Review</p> <p>Asset Disposal Programme 2012/13</p> <p>IT Stabilisation Programme</p> <p>ICS (Integrated Children's Services) System</p>	<p>To receive a brief verbal update from the relevant Executive Member.</p> <p>To consider performance monitoring information for the first quarter of 2011/12</p> <p>To consider the Corporate Services base budget review for 2012/13</p> <p>To receive details of the Council's top 10 assets for disposal in 2012/13 together with background information relating to the Council's asset disposal protocol.</p> <p>To consider a report regarding the IT Stabilisation Programme.</p> <p>To consider a report regarding next steps following the ICS tender process</p>	

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3.	28 November 2011	Executive Member Update IT Strategy	To receive a brief verbal update from the relevant Executive Member. To consider a draft IT Strategy for Central Bedfordshire Council	
4.	19 December 2011	Executive Member Update Corporate Asset Management Plan Quarter 2 Budget Monitoring Quarter 2 Performance Monitoring Draft Budget 2012/13	To receive a brief verbal update from the relevant Executive Member. To consider the Council's Corporate Asset Management Plan To consider corporate budget and treasury management monitoring information for the second quarter of 2011/12, together with specific information for Corporate Services (Resources and People & Organisation). To consider performance monitoring information for the second quarter of 2011/12 To consider the Council's (and Corporate Services) draft Budget for 2012/13.	
5.	16 January 2012	Executive Member Update	To receive a brief verbal update from the relevant Executive Member.	

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6.	27 February 2012	Executive Member Update Procurement Medium Term Accommodation Strategy	To receive a brief verbal update from the relevant Executive Member. To receive a presentation regarding the broad direction for procurement at Central Bedfordshire Council To receive a report on progress with the Medium Term Accommodation Strategy	
7.	16 April 2012	Executive Member Update Quarter 3 Budget Monitoring Quarter 3 Performance Monitoring	To receive a brief verbal update from the relevant Executive Member. To consider corporate budget and treasury management monitoring information for the third quarter of 2011/12, together with specific information for Corporate Services (Resources and People & Organisation). To consider performance monitoring information for the third quarter of 2011/12	
8.	21 May 2012	Executive Member Update	To receive a brief verbal update from the relevant Executive Member.	